

CODE OF CONDUCT

Our first priority is to provide exceptional customer service to all visitors. To this end, the Code of Conduct has been established to ensure a safe, pleasant and clean environment for participants, customers and staff.

These definitions provide information and direction to participants and customers regarding standards of behaviors at City of Roseville recreation facilities.

Each participant is expected to:

- Demonstrate courtesy, even when others do not.
- Behave in a responsible manner, always exercising self-discipline.
- Respect the rights and privileges of participants, customers and staff.
- Respect the property of others, including City of Roseville property and facilities.
- Cooperate with and assist the staff in maintaining safety, order and discipline within the facility and park site.
- Comply with staff requests.
- Be responsible for the conduct of children or dependent adults in your care.
- Dress appropriately.
- Be considerate to fellow facility users; do not harass, intimidate or disturb them. Concerns about other participants or customers should be directed to pool staff.

Unacceptable conduct includes:

- Being involved in an instance of insubordination.
- Failure to conform to the law or City of Roseville rules, regulations or policies.
- Use of profanity, vulgar language or obscene gestures in any form.
- Use of discriminatory or harassing language or gestures.
- Defacing and/or damaging City of Roseville property or property of others.
- Engaging in inappropriate physical contact.
- Verbal or written abuse of participant, customer or staff person.
- Pushing, shoving, hitting/punching, littering, or throwing objects.
- Producing loud, rude or unnecessary noises.
- Involvement with drugs, alcohol or weapons of any kind.
- Being under the influence of alcohol or other controlled substances.

Failure to comply with a reasonable staff request or failure to cease behavior that interferes with the effective functioning of the facility/park site could result in the immediate expulsion from the facility. If a customer is banned from any program and/or facility they may subsequently be issued an exclusionary park ban by Roseville Police Department.